

# The Aviva Broker Community

## Your Compliance Offering

You told us that you wanted **support with compliance**. You can get a great deal from our expert supplier UKGI.

### UKGI

With UKGI's support, you can get a better understanding of the practical implications of FCA regulation, what you need to consider in your business and what you need to do to meet compliance regulations.



### Compliance support from UKGI

UKGI has put together a support package for ABC brokers at special rates; we think it provides any broker with an excellent starting point for their compliance.



**Free weekly regulation updates** – free of charge to every ABC broker every Friday. UKGI reviews and sifts regulatory news (FCA, ICO, FOS, etc.) each week to help keep you on top of the latest developments.



**Access to the UKGI Compliance Manual** – Online and on tap 24/7 – the manual is an invaluable source of advice and guidance with plain English explanations of relevant FCA requirements.



**Access to the UKGI Document Library** - The compliance manual includes an extensive download library of supporting documents - from a vulnerable customers policy to a step-by-step template for a compliant terms of business, and much more besides.



**Regulatory Bulletins** – UKGI publishes its bulletins (packed with advice and guidance) as and when there are issues you need to plan for or where you need to take action.

**To discuss your compliance package with UKGI, you can contact them using their dedicated phone number and email address for ABC brokers:**

Phone: [01925 767893](tel:01925767893)\*

Email: [ABC@ukgigroup.com](mailto:ABC@ukgigroup.com)

Or visit their website: <https://ukgicompliance.com/>

\*calls charged at your standard network rate.



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## Your Compliance Offering

### Who are UKGI?

UKGI are a large, well-established compliance consultancy based in the UK with over 15 years' experience of providing support to general insurance brokers. They can help you keep up with the very latest regulatory developments and provide practical advice and guidance on how to manage compliance in your business. We've joined up with them to bring you exclusive deals on their services. Get in touch to find out more.

### Frequently Asked Questions

#### How do I get the free weekly updates?

These are being sent to you automatically unless you have opted out. If you think you're not getting the regular Friday email for any reason, please call UKGI on 01925 767893. Be sure to check your spam box to make sure you don't miss out and add the [ABC@ukgigroup.com](mailto:ABC@ukgigroup.com) address to your safe senders' list.

#### What does the manual cover?

If you would like a free tour of the manual with one of UKGI's consultants, please contact them on 01925 767893 or email them at [ABC@ukgigroup.com](mailto:ABC@ukgigroup.com). They will give you the opportunity to ask questions, look at examples of any download documents you are interested in, review some of the regulatory bulletins and get an idea of the wealth of advice and guidance which the manual includes. Quite a few ABC brokers have already booked a tour and have found it really helpful in understanding how the service can support them.

#### Does UKGI offer any other compliance services?

They certainly do! The package they have put together for ABC firms provides some essential compliance support but there are more services available if you need them. For example, UKGI have a highly knowledgeable technical helpline you can call for help with queries and they have an experienced consultancy team who can provide support days, undertake audits, provide training, etc. Give UKGI a call or drop them an email to find out more about their wider services.

#### How do I sign up for the special rates?

UKGI will be in touch with you to explain more about the package for ABC brokers and to invite you to an online tour of the manual so look out for their email or call.

### Contact UKGI

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