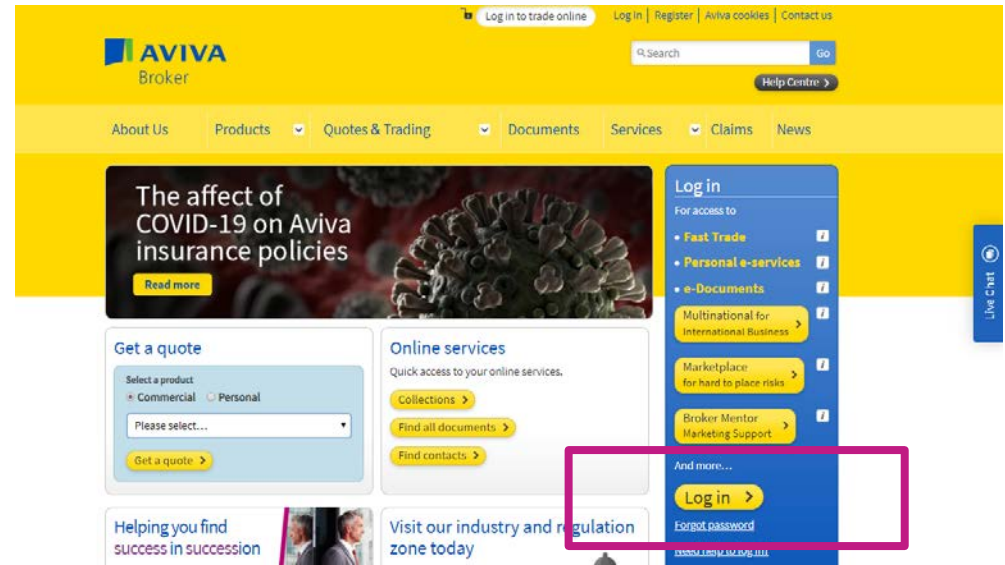




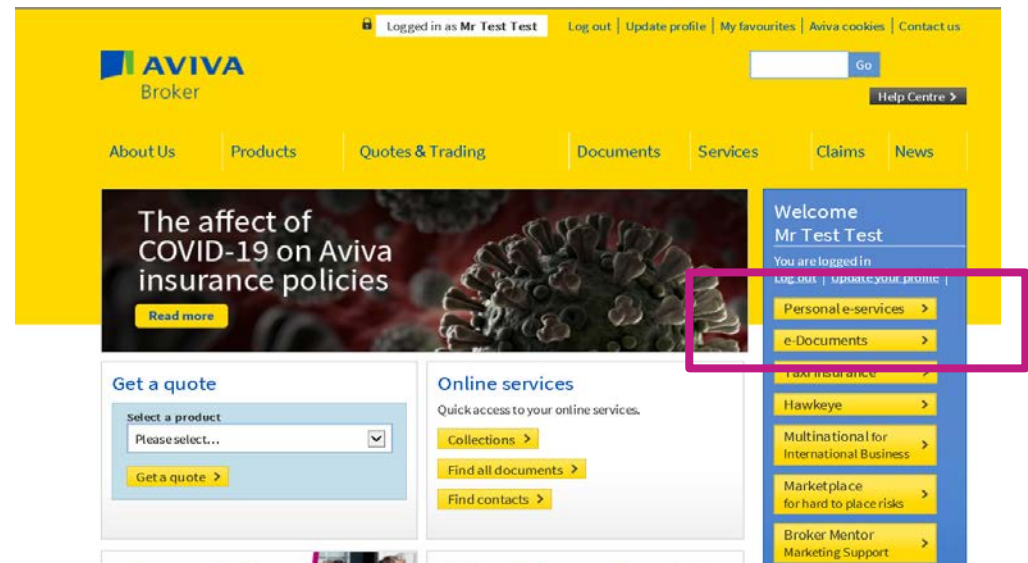
Personal Lines eServices – compatibility mode

Please note, Personal e-services is not compatible with Firefox, Google Chrome or Microsoft Edge Browsers. When accessing Personal e-services in IE, please ensure that Compatibility Mode is switched on within your browser

1. Log into Aviva Broker.



2. Go to Personal eServices.

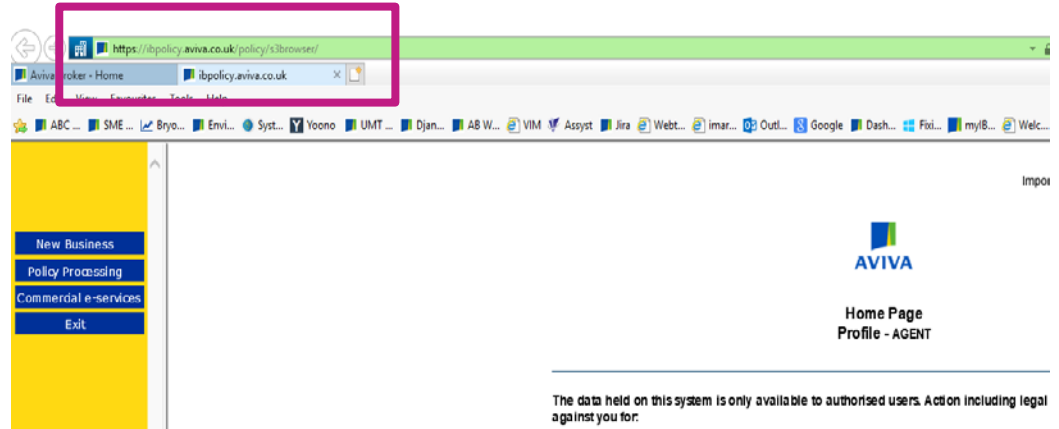




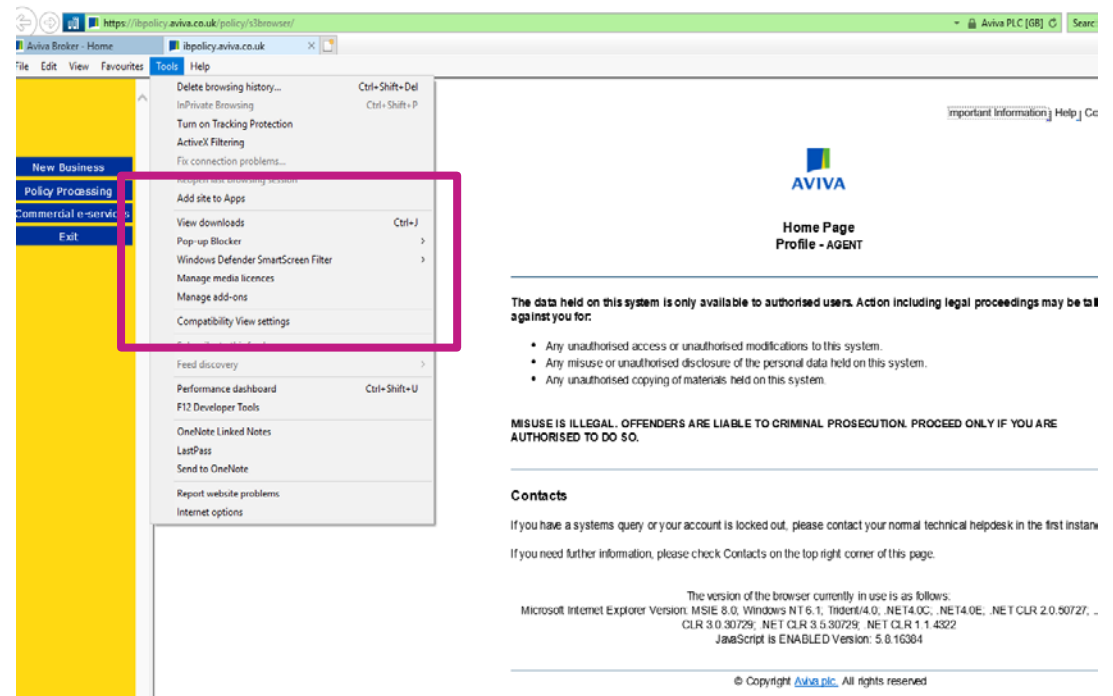
Personal Lines eServices – compatibility mode

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3. Copy the full web link / URL.



4. Within the “Tools” tab select “Compatibility View Settings”.

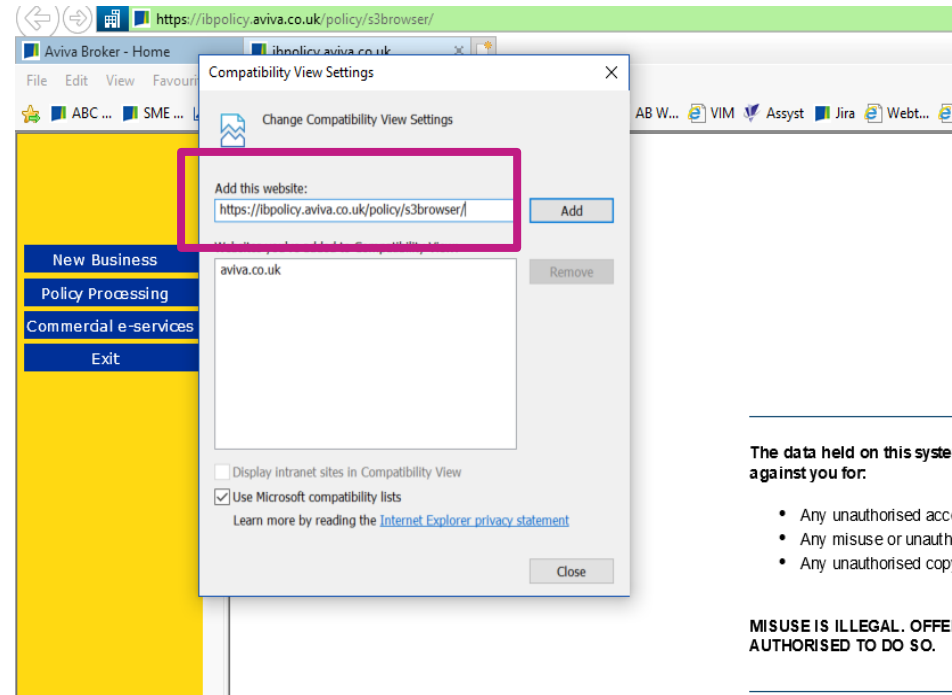




Personal Lines eServices – compatibility mode

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5. Paste URL in to the “Add this website” box and select “Add”. Select Close. Compatibility Mode is now enabled.



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- Any misuse or unauthorised copy
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