



Your Loss Adjusters Claims Contacts



"We listened to feedback from brokers who said that they wanted more choice from our loss adjuster panel. It now includes many of the specialists that brokers said they wanted to work with."

Caroline Cooper, Director of Commercial Property Claims, Aviva



For Commercial Property
Your House, Home Plus and Northern Ireland claims
Tel – 0141 240 2680
Email – newcommercialclaims@cl-uk.com



For Commercial Property claims
David Waterman — 01732 520 232
email – d.waterman@woodgate-clark.co.uk



For Commercial Property claims
Simon Kay - 01937 846 273
email – skay@vrsvericclaim.co.uk



For Commercial Property and environmental claims
Alistair Steward – 0845 070 9525
email – alistair.steward@questgates.co.uk



For Distinct, High Net Worth and Commercial Subsidence
Tel - 0141 229 7015
email – customer.services@crowco.co.uk



For Distinct, High Net Worth
Tel – 01483 891 999
email – info@criterionadjusters.com



For Personal Property Subsidence only
Tel - 0871 840 0188
Email - solentsubsidence@infront-innovation.com

Aviva has expanded its panel of loss adjusters to give you more choice. As well as working with Cunningham & Lindsey, a major UK loss adjuster, the panel also includes other smaller, specialist companies. They help both you and your clients, by using local knowledge to assess claims accurately, in order to get people back to normal as quickly as possible and settle claims fairly.

Loss Adjusters at a glance

Wide choice of general & specialist loss adjusters

Specialist subsidence experts for household

End to end claims handling

Capability to handle anything, from an escape of water, to a major loss

Delegated authority up to £100,000 (or up to £250,000 for subsidence)

Expertise and scale across the UK but offering a local service



The right loss adjuster for the right claim

All Commercial Property

- Cunningham Lindsey
- VRS Vericclaim
- Woodgate & Clark
- Questgates

Your House and Home Plus, including Northern Ireland

- Cunningham Lindsey

Distinct, High Net Worth

- Crawford & Company
- Criterion

Commercial Property Subsidence

- Crawford & Company

Personal Property Subsidence

- InFront Innovation