

Why move your home insurance to Aviva?

It's only natural that you should want the assurance that your home and belongings are protected with the same care with which you chose them. At Aviva, it's our duty to defy uncertainty and we're committed to delivering on this when you need us most. With our 300 year experience, we're there for our 33 million customers, protecting what's important to them.

We have 2 home products – so you can choose the best one for your needs

Your House – a straightforward, easy-to-quote, bedroom-rated solution suitable for you if you aren't sure of the total contents' value but know it's less than £75,000, and your home is of standard construction, with optional extras.

Home Plus – a versatile home insurance product, developed to suit most people's lifestyles. It offers multiple options, allowing you to pick and choose insurance to fit your needs.

What's great about our home products?

- Our contents cover (not accidental damage) extends to cover your things anywhere in the British Isles. You're covered up to 25% of the contents sum insured with Home Plus or up to £10,000 for Your House for contents temporarily removed from your home.
- If you have children, we'll look after their possessions while they're away at University (as long as they live at home outside of term time) - we'll cover their belongings up to 25% of your contents sum insured on Home Plus and up to £10,000 on Your House.
- If you're a tenant and have contents cover with us, we'll give you up to 25% of the contents sum insured on Home Plus or up to £15,000 on Your House for damage to your landlord's property that you're legally responsible for.

Please read our policy summary or policy wording for further information on our Home Plus and Your House products.

We know there's no better proof of the quality of your insurance than when you come to make a claim. So, what does our claims service offer you?

30% of our contents claims are settled on the same day they're reported.



Personal claims managers who'll own your claim from start to finish.



We're often the first insurer on the ground helping during major weather events.



Specialist restoration experts to bring back to life sentimental or personal items.



UK network of approved repairers for high quality repairs from local contractors.



Advice on preventative measures to help limit future flood damage.

There are just 4 simple steps to making a claim with Aviva

1

Before reporting your claim, make sure you've got your policy number and any other relevant information to hand

2

Report your claim as soon as possible: either call your broker or call Aviva - the number is in your policy document

3

Give us as much detail as possible about what happened and any third party's telephone number, as this will speed up your claim

4

Your personal claims manager will give you their direct number, put it in your contacts, to save time if you need to call again