



Bump or scrape? Don't delay

# TELL US STRAIGHT AWAY



**Whether you've had a big accident or a minor bump, it's important to tell us about it straight away. We can help get you back on the road quickly, and protect you against insurance fraud.**

The first step is to let us know about the claim as soon as possible and all the details about any third party involved, especially their phone number. It's always better to make a claim early, when it's fresh in your mind. There's more chance of getting photos, CCTV footage and accurate witness statements too.

But even if you don't plan to make a claim — or if there was no damage — let us know. That way we can get your side of the story if someone else makes a false claim.



## MYTHBUSTER

Lots of people think their premiums will go up if they tell us about an accident — even if they don't claim. That's not true. Telling us quickly just means we can look after you better.



## DID YOU KNOW?

Most CCTV footage is deleted between 5 and 30 days after it's recorded.



## TELL US TODAY

It takes less than 10 minutes to tell us what's happened, and get a claim moving.

Start a claim online at [aviva.co.uk](https://www.aviva.co.uk) or call  
**0800 678 999** - Personal Motor Claims  
**0800 246 876** - Commercial Motor Claims